1. Solicitation No. 080620MM
2. Solicitation Name Selection of Vendor for Technical Development Services - Chatbot
3. Issue Date August 7, 2020
4. Closing Date August 28, 2020
5. Solicitation Amendment No. 1
6. Solicitation Amendment Date August 21, 2020

7. The above numbered solicitation is amended as set forth in Item 9 below.

8. The hour and dates specified for receipt of proposals/quotations: ☐ is not changed; ☒ is changed as described in Item 9 below.

9. Description of Amendment/Modification:

The purpose of this solicitation amendment is to inform prospective offerors/bidders that the above numbered solicitation is hereby amended to provide responses to questions as follows.

**Adjusted/Proposed RFP Timeline** - Selection of Vendor for Technical Development Services - Chatbot

<table>
<thead>
<tr>
<th>Description</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>RFP Reference Number:</td>
<td>080620MM</td>
</tr>
<tr>
<td>RFP Issue Date:</td>
<td>August 7, 2020</td>
</tr>
<tr>
<td>Notification of Intent and Signing of NDA</td>
<td>August 14, 2020</td>
</tr>
<tr>
<td>Questions Due Date:</td>
<td>August 17, 2020</td>
</tr>
<tr>
<td>Questions Answered Date:</td>
<td>August 21, 2020</td>
</tr>
<tr>
<td>RFP Closing Date (Proposals Due); Time:</td>
<td>August 28, 2020; 5:00 pm US Eastern Time</td>
</tr>
<tr>
<td>Demos (IIE reserves the right to select which potential providers will give a demo):</td>
<td>September 7, 2020 – September 11, 2020</td>
</tr>
<tr>
<td>Anticipated Performance Period:</td>
<td>September 21, 2020 – November 6, 2020</td>
</tr>
</tbody>
</table>

ENTER Q&A or ANY ADDITIONAL INFORMATION/TEXT HERE

END OF AMENDMENT